



Your Sewer District...
**Keeping our
Great Lake great.**

NORTHEAST OHIO REGIONAL SEWER DISTRICT OUR ONE-PAGE 2010 ANNUAL REPORT

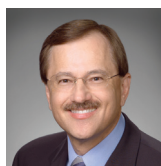
2010 BOARD OF TRUSTEES (left to right)

Darnell Brown, **President**

Ronald D. Sulik, **Vice President**

Mayor Dean E. DePiero, **Secretary**

Sheila J. Kelly, Mayor Jack Bacci, Walter O'Malley, Mayor Gary W. Starr



See our 2011 Board members and profiles at neorsd.org/board

2010 SENIOR STAFF

Julius Ciaccia, **Executive Director**

F. Michael Bucci, **Deputy Executive Director**

Marlene Sundheimer, **Director of Law**

Jennifer Demmerle, **Director of Finance**

Douglas Dykes, **Director of Human Resources**

Frank Greenland, **Director of Watershed Programs**

Constance Haqq, **Director of Administration & External Affairs**

David McNeeley, **Director of Operations & Maintenance**

Kellie Rotunno, **Director of Engineering & Construction**

Humberto Sanchez, **Director of Information Technology**



Northeast Ohio Regional Sewer District
3900 Euclid Avenue | Cleveland OH 44115
neorsd.org | wheredoesitgo.org

Stormwater program passes unanimously

The year began with Trustees adopting the District's Stormwater Management Program with a 7-0 vote. Director Ciaccia called this "a progressive step in protecting our clean water environment."

Trustees approve plan to control sewage discharges

By a vote of 5-2, Trustees approved an agreement with the Environmental Protection Agency known as a consent decree. Project Clean Lake outlines a 25-year, \$3 billion plan to control and reduce raw sewage discharges to the environment.

Euclid Creek Tunnel project contract awarded

This 18,000-foot long, \$198 million tunnel contract, the first under Project Clean Lake, was awarded in December. Upon completion in 2015, the tunnel will store approximately 60 million gallons of combined wastewater for proper treatment at Easterly.

Bond rating upgraded

The credit rating agency Standard & Poor's upgraded the District's bond rating from AA to AA+, the second-highest of 22 long-term bond ratings offered by S&P.

SBE program certifies 800+ vendors

More than 800 vendors have registered with our Small Business Enterprise (SBE) program since it began in June 2009. The Commission on Economic Inclusion—a coalition of more than 100 Northeast Ohio employers—named the District "Best in Class" in the category of Supplier Diversity (Nonprofit/Government).



REVENUES (IN THOUSANDS)

2010 TOTAL OPERATING REVENUE
\$166,851

Miscellaneous \$791

0.5%

Septic tank and municipal
sludge fees \$693

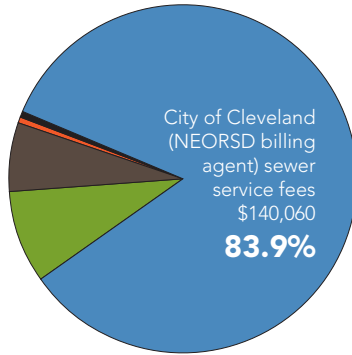
0.4%

Other billing agents sewer
service fees \$10,644

6.4%

Direct-billed sewer
service fees \$14,663

8.8%



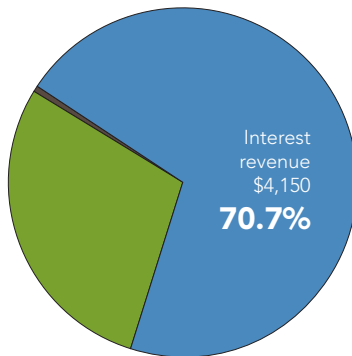
2010 TOTAL NON-OPERATING REVENUE
\$5,863

Decrease in fair value
of investments \$19

0.3%

Non-operating
grants \$1,732

29.6%



EXPENSES (IN THOUSANDS)

2010 TOTAL OPERATING EXPENSES
\$143,340

Other \$7,393

5.2%

Benefits \$12,748

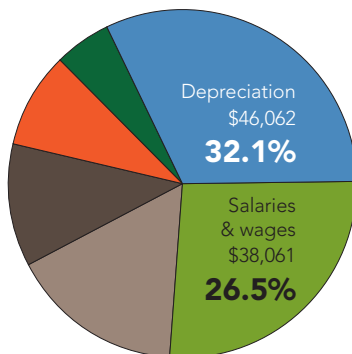
8.9%

Utilities \$16,042

11.2%

Professional &
contractual \$23,034

16.1%



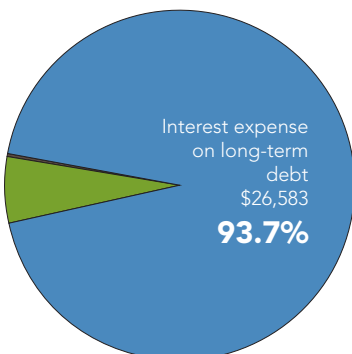
2010 TOTAL NON-OPERATING EXPENSES
\$28,361

Loss on disposals of
equipment \$46

0.2%

Non-operating grant
expenses \$1,732

6.1%



P.U.P. program asks dog owners to "Pick Up Poop!"

The District launched a "Pick Up Poop!" (P.U.P.) campaign to educate residents about the environmental importance of picking up after their pets. Our P.U.P. campaign won a National Environmental Achievement Award from the National Association of Clean Water Agencies (NACWA).

Westerly crew installs efficient new system

In April, a team of Westerly's maintenance staff finished installing and testing an upgraded disinfection system featuring new sodium hypochlorite tanks, pumps, piping, and controls. As a result, the plant has seen a 45 percent reduction in chemical usage from the previous four years.

Renewable Energy Facility construction continues

Three incinerator shells, heat exchangers, and a whole lot of steel were erected at Southerly in 2010. Fluidized bed incinerators will replace aging multiple hearth incinerators, and the result (in 2013) will be a \$151 million facility that generates a quarter of the entire plant's electricity by capturing excess heat in the exhaust gases.

Performance management system

In 2010, the District established a performance management system for non-union employees, to align with both strategic and organizational goals, skills and competency development, true performance tracking, and the enhancement of managers' supervisory skills.

2010 awards

During 2010, the District received awards for 2009 plant performance from the National Association of Clean Water Agencies. NACWA honored all three of our wastewater treatment plants for excellent performance in 2009.

For the 15th consecutive year, the Government Finance Officers Association of the United States and Canada (GFOA) awarded a Certificate of Achievement for Excellence in Financial Reporting to the District for its 2009 Comprehensive Annual Financial Report.

FINANCIAL HIGHLIGHTS

- Assets exceeded liabilities by \$1,290,040,583
- Retirements of debt principal were \$36,806,879
- Operating revenue increased by \$2,074,384
- Operating expenses increased by \$4,375,611